



american **CAMP** association®

Creating the Exceptional

February 21-24, 2017 • Albuquerque, New Mexico

HOSPITALITY FAQs

- ❖ **Where do we pick up our name badges and programs?**
Registration and Hospitality are located on the Upper Level in the Kiva Ballroom Atrium.
- ❖ **Where is the business center?** The Albuquerque Convention Center has a business center located on the Lower Level of the West Complex. Please check with your specific hotel to find out what services they might offer.
- ❖ **Where can speakers make copies?** Located in the Lower Level of the West Complex of the Convention Center, the business center offers a wide array of business services including: faxing, copying, computer workstations, internet access, laser printing and office supplies. Charges may apply. ACA does not cover the cost of copies for speakers.
- ❖ **Is internet service available?** The Albuquerque Convention Center is pleased to provide complimentary Wi-Fi throughout the facility.
- ❖ **What room are the General Sessions held in?** All general sessions and keynotes will be held in the Kiva Auditorium on the Upper Level of the Albuquerque Convention Center. The Exhibit Hall is also on the Upper Level.
- ❖ **Where can I check or hold my luggage?** Please check your specific hotel about their luggage services.
- ❖ **Where is the closest ATM?** The Albuquerque Convention Center has one ATM on the Main Floor near the front door and snack bar.
- ❖ **Where can I print my boarding pass?** Please check with your specific hotel for details about their business center or printing capabilities.
- ❖ **Where is the fitness center?** Please check with your specific hotel.
- ❖ **Where is the closest pharmacy?** Walgreens is located at 2105 Central Ave NW, Albuquerque, NM 87104. Their phone number is (505)242-2713. Hours are 7AM - 10PM.
- ❖ **Where is the closest grocery?** Silver Street Market – 205 Silver Ave SW a, Albuquerque, NM 87102. Hours are 6AM-9PM. 3.4 miles away is Smith's Supermarket, located at 3701 Constitution Ave. NE. Hours 6AM – 12AM
- ❖ **Where can I get coffee and bagels in the morning?** There is a Starbucks located on the first floor of the Hyatt Regency. It is open from 6AM to 7PM. There is a snack bar located inside the convention center.
- ❖ **Where the closest Urgent Care?** Concentra Urgent Care – 801 Encino Pl NE Ste E12, (505)842-5151. Hours 8AM - 5PM