american AMP association®

New Director Orientation Scenarios

What would you do if a disgruntled terminated employee harasses you and threatens irrational acts?	If you notice an adult staffer not taking care of themselves (not treating a rash, not bathing, not eating) and they do not respond to positive coaching, what would you do?
During the off-season, a staff member receives a private Instagram® message (or other communication) from a former camper expressing suicidal thoughts, what would you do?	What would you do if an irate parent calls upset because her daughter came home from camp talking about another camper who is gay – the mother is outraged that the camp would "allow" gay kids to "influence" her child?
What do you do if the parent of a young-adult staff member calls you to complain that their child is not being treated fairly?	A camper just shared stories with a counselor about how he is fearful of his mother. The camper has described "bad dreams" about his mother harming him and said that "she choked me once." What should the counselor do? What should the camp director do?
If an adult staff member is ill and your onsite health care staff recommend sending the staffer off site to a hospital or doctor, what would you do if the staff member refuses saying their parents would be mad since they would have to pay a deductible? (The staffer is under 26 and covered under parental insurance.)	What would you do with a staff person (new to camp) who has a panic attack on the very first day of staff training?
The camp's policy is to send home any camper for use of a controlled substance. A camper tells you that all the other campers in his unit are smoking joints, and to prove it, he shows you a joint. What are your next steps?	A group is scheduled to go canoeing, but when they get down to the lake, they discover that the canoeing specialist has come down with the flu and has gone home. The campers are really looking forward to canoeing, having already gone through the basic instruction earlier in the week. The counselor learned the routines and safety procedures during pre-camp, so they convince their co-counselor that it's OK to go anyway. You just found out

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You hired a former staff member who you trust and has been successful in the past. They are old enough to drive a camp vehicle for field trips, but their DMV report came back with 2 moving violations and tickets in their name. What do you do?	You just found out that your health supervisor gave a camper some Tylenol for a headache, but did not first check the health form for allergies or permissions. It turns out that the parent did not give permission to supply over- the-counter medication to the camper. What do you do?
Your camp has experienced an odd weather pattern this year, and a side effect is that you have a high level of wasps/yellow jackets invading common camp space. What are your steps in addressing this?	Your staff were playing a game of counselor tag. Campers were supposed to stay in pairs while the explored a boundary where they would find their counselors hiding. Two of the campers wander off and have not been seen for 20 minutes. What do you do?
You received a report that a CIT was using their phone to film people in the shower house. You don't know if it caught staff or minors, the phone was just turned in to you by a staff member who found it with the record button on. How do you handle this situation?	You've had numerous complaints that your new Program Director isn't doing their job or supporting their staff. One day after lunch, five staff who report to the Program Director come to your office to give their resignation. It's the middle of the session, what would you do?
This year you decided to start background checks on the volunteers that work at your camp. A long-time site manager, who serves as a volunteer, has a report that comes back with a recent arrest for brandishing a weapon and assault. What are your next steps with your volunteer and your community?	The bus traveling to camp was in a minor accident, EMS arrived on scene and 5 campers need to be transported to the hospital for further checkup. You just got the call from a counselor that was traveling on the bus with them, what are your next steps?
A camper has had persistent bed wetting problems since they arrived, and there is no indication on their health form that this is a problem. Now what?	What would you do if a female counselor reports to you that they are uncomfortable with the way a male horseback riding instructor is interacting with campers. They are lifting them by their waist, instead of giving a leg up, they are getting "specialized attention", and one camper reported that he pulled her aside to offer private lessons after summer.